



Terms and Conditions - Art Society Pty Ltd:

Please note that the following terms and conditions apply to all transactions with Art Society Pty Ltd:

1. Order:

1.1 No offer or acceptance of a quotation will be deemed a binding agreement of sale until a written invoice has been issued by Art Society Pty Ltd and payment received in full.

1.2 Any goods or services not confirmed by written invoice issued by Art Society Pty Ltd are deemed additional work and must be agreed in writing between both parties.

1.3 Any information provided by the buyer and relied upon by Art Society Pty Ltd to discharge its obligations, will be the sole responsibility of the buyer.

1.4 Works will available for collection or shipped to client only upon receipt of full payment.

1.5 If the buyer is unable to receive delivery of the goods, Art Society Pty Ltd will provide storage facility free of charge for 14 days then storage charge will be incurred after 14 days.

2. Return / Exchange:

2.1 No refund will be provided after payment has been made towards any invoice issued by Art Society Pty Ltd. This includes deposits and payments made towards outstanding invoices.

2.2 The buyer may exchange the goods purchased for items of equal or higher value within 7 days of receipt of the goods. If the client has made a deposit towards an invoice they may exchange the item intended to be purchased for items of equal or higher value within 7 days from the date the deposit was made. In both cases written notification of intend to exchange must be made within this timeframe.

2.3 The buyer is responsible for all delivery costs & insurance costs incurred for returned goods.

2.4 If the goods are delivered and the buyer is unable to accept delivery, the buyer will incur an additional delivery charge for the goods to be redelivered.

2.5 In the case of faulty goods, the buyer has the right to return the goods & any charges will be covered Art Society Pty Ltd.

2.6 In the case of damaged goods, Art Society Pty Ltd at its discretion may repair or agree to the buyer organising for the goods to be repaired and to be reimbursement by Art Society Pty Ltd on presentation of all relevant receipts and acceptance of the cause of damage to the works.

2.7 Any returned goods must include proof of purchase & arrive in its original sellable condition, complete with packaging & documentation.

2.8 Any goods intended for return must first be authenticated by a third party.

3. Credit Card Surcharge:

We impose a surcharge on payment with Visa/Mastercard & American Express as following:

Visa/Mastercard : 1.25%

Debit Visa/Mastercard: 0.5%

American Express : 2.75%

Eftpos/Savings : 0%

4. International Orders:

Customs clearance charges will apply to the shipment of international orders. Any fees, taxes or duties associated with international shipment are the responsibility of buyer.